



students  
**welcome** desk



# A **practical guide** for international students



UNIVERSITÉ  
Clermont Auvergne  
& associés

**You have been accepted**

1. Finalizing your admission .....3
2. Planning your budget ..... 3-4
  - Monthly expenses.....3
  - Arrival expenses .....3
- Financing your stay .....4
3. Finding a place to live.....5
  - Public university residences:  
CROUS.....5
  - Renting in the private sector.....6-7
    - Finding accommodation.....6
    - Finding a guarantor.....7
4. Getting your visa.....7
5. Health insurance .....8

**Travel**

6. How to get here..... 9-10
7. Booking temporary accommodation.. 10
8. Checklist and advice..... 11

**On arrival**

9. Getting an internet connection.....12-13
10. Public transport .....13-14
11. Accommodation .....14-15
12. Getting liability insurance..... 15
13. Finalizing your enrollment.....16
14. Opening a bank account .....16
15. Validating your visa..... 18
16. Requesting your first Residence Permit..... 18
17. Renewing your Residence Permit .....19
18. Registering for health insurance.. 20-21
19. Applying for housing aid .....21
20. Learning French at Fleura  
(French language center)..... 22
21. Guidance during your studies ..... 23
22. Campus catering..... 24
23. Your contacts..... 24-27





# You have been accepted



## Step 1 : Finalizing Your Admission

Contact your institution's registrar to send you all supporting documentation, online pre-enrollment details and term start dates.

Book your tickets.



Try your best to avoid arriving in Clermont-Ferrand on a Sunday, a public holiday or after 7 pm. Many shops are closed at these times and public transportation less frequent. You will find the list of all public French holidays on this site: [www.service-public.fr/particuliers/vosdroits/F2405](http://www.service-public.fr/particuliers/vosdroits/F2405)



## Step 2 : Planning Your Budget

### Monthly Expenses

**Housing:** €200 – 600, depending on the type of housing, plus utilities (water, electricity, heating, insurance, etc.).

**Food:** around €200.

**Transportation:** bus/tram pass < 26 years: €27, reduced fares available (see section "Transportation").

**Others:** Internet subscription (€20-30), mobile phone plan (€5-60), healthcare, materials, books, leisure, etc.

### Arrival Expenses

Housing deposit (refunded on leaving your rental unit, if it is in good condition), agency fees, enrollment fees, student and campus life contribution, etc.



There are many extra costs when you first arrive, possibly in excess of €1000.

## Financing your stay

### Scholarships

**French government scholarships:** consult the cultural services department of the French embassy or consulate in your home country.

**The Erasmus+ program** offers grants for international exchanges between universities within the European Union.

**Scholarships from your home government:** consult the local authorities responsible for education in your country.

**Scholarships from international bodies or non-governmental organisms, associations or private foundations.**

**The Campus Bourses program :** <http://campusbourses.campusfrance.org/fria/bourse/#/catalog>

### Work

Non-EU students can work part-time up to 964 hours per annum, or 60% of the legal annual duration of a work year in France (there are exceptions to this rule depending on the type of visa).

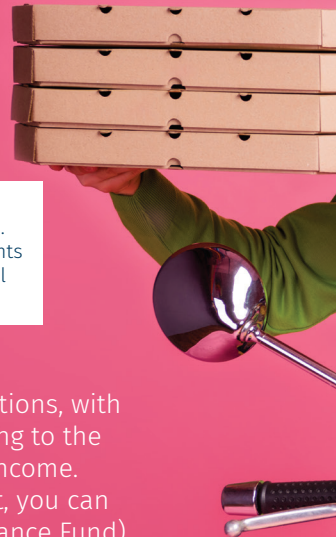
Algerian students and students with work-study, professional training or ATER contracts, can request a provisional work permit online: [www.workinfrance.beta.gouv.fr](http://www.workinfrance.beta.gouv.fr)



To find work that suits your studies [www.jobaviz.fr](http://www.jobaviz.fr), [www.info-jeunes.net](http://www.info-jeunes.net),... European students have the same rights as French workers. The maximum legal working time in France is 35 hours.

### Housing Aid

Housing aid is subject to certain conditions, with the amount of aid established according to the rent, housing type, size and personal income. After signing of the tenancy agreement, you can apply online: [www.caf.fr](http://www.caf.fr) (Family Allowance Fund)





## Step 3 : Finding a Place to Live

### Public University Residences: CROUS

This is by far the cheapest type of housing. However, only a limited number of rooms are available and priority is given to the French scholarship recipients.



**Remember**, requesting housing from CROUS does not guarantee you a room!

If you are studying in France as part of a university exchange program : The international relations office of your host establishment coordinates all housing requests, managing your requests via the CROUS office.

**You are studying in France as a private individual (Freemover):** You will have to register on the national student portal: "[www.messervices.etudiant.gouv.fr](http://www.messervices.etudiant.gouv.fr)" and search for available accommodation on : "<https://trouverunlogement.lescrous.fr/>" starting in July. Any questions? [logement@crous-clermont.fr](mailto:logement@crous-clermont.fr)

**You are coming for a short stay (3 months or less) or for an internship:** You can look for temporary housing online at: <https://trouverunlogement.lescrous.fr/> Please note that this service is not available for rentals between September and November.





## Renting in the Private Sector

There is a much wider choice of rental units in the private sector. However, it can be difficult for international students to find housing from abroad. In general, it is easier in such cases to book temporary accommodation for a few weeks and then search for a rental unit once you have arrived.

### **The National Student Housing Portal LoKaviZ:**

This website catalogs the availability of rental units in the private sector, flat-shares and host family accommodation. You will have to register to view listings and contact details. [www.lokaviz.fr](http://www.lokaviz.fr)

**Real Estate Agencies:** Estate agents offer a wide range of housing options and act as an intermediary between landlords and tenants for the duration of the lease; however, this is a paid service (agency fees).

**With the Agence Régionale de l'Orientation based in Clermont-Ferrand:** which publishes private listings for apartments, flat-shares or host family housing. [www.info-jeunes.net](http://www.info-jeunes.net)

**Direct rental agreements:** Some landlords rent their properties directly. In such cases there are no agency fees. However, this solution does not include the same legal framework or guarantees as a real estate agency [www.leboncoin.fr](http://www.leboncoin.fr), [www.seloger.fr](http://www.seloger.fr), etc.

**Private Student Residences:** There are many private student residences in Clermont-Ferrand which have studios or small furnished apartments. They generally offer an "all-inclusive" packages (insurance, electricity, internet, etc.).



For more information :  
[www.info-jeunes.net/trouver-son-logement](http://www.info-jeunes.net/trouver-son-logement)  
[www.morningcroissant.com/vrbo/clermont-ferrand](http://www.morningcroissant.com/vrbo/clermont-ferrand)

### **Finding a Guarantor**

French law protects tenants from expulsion. Consequently, nearly all landlords require the tenant to have a guarantor for the payment of rent.

A guarantor must be a French resident who is willing to pay your rent should you be unable to pay it yourself.

For international students who are unable to find a guarantor in France, there are other solutions, in particular with Visale: [www.visale.fr](http://www.visale.fr)



## **Step 4 : Getting Your visa**

With the exception of citizens of the European Economic Area, Monaco, Andorra and Switzerland, a visa is required to enter and study in mainland France.

### **Requesting a Student Visa**

**Students from countries with the 'Études en France' procedure:** are advised to follow the visa request guide which is available on the Campus France website: [www.campusfrance.org/fr/page/a-partir-dun-pays-a-procedure-cef](http://www.campusfrance.org/fr/page/a-partir-dun-pays-a-procedure-cef)

**Students from countries without the 'Études en France' procedure :** must consult the embassy website in their home country, then follow the student visa request procedure.



The length of this process can vary according to the country and time of the request, and can take up to several weeks. Therefore, it is advisable to start the process early.





## Step 5 : Health Insurance

**European (EU/EEA) or Swiss Nationals:** To be exempt from having to register for French Social Security system, you must hold a European Health Insurance Card on your arrival in France. You can obtain one from the health insurance system in your home country. The card must be valid for the entire duration of your stay in France.

**Other nationalities:** Students must register for the health insurance system by contacting CPAM, the health insurance provider in France:  
[www.etudiant-etranger.ameli.fr](http://www.etudiant-etranger.ameli.fr)



We advise you to take out a travel health insurance plan prior to leaving to cover the first month of your stay.







# Travel



## Step 6 : How to Get Here

### From Paris :



**By Plane:** Daily flights from Paris Charles de Gaulle or Orly, around 1 hr travel time, €100 on average.

**Booking:** [www.airfrance.fr](http://www.airfrance.fr)



**By Train:** Several departures a day from Bercy train station (metro routes 6 and 14 to the 'Bercy' station, around 3 hrs. 30 travel time, €40 on average.

**Booking:** [www.sncf.com/fr/itineraire-reservation/reservation-billets](http://www.sncf.com/fr/itineraire-reservation/reservation-billets)



**By Bus:** Various companies, between 5 hrs. and 10 hrs. travel time, from €5.

**Booking:** [www.flixbus.fr](http://www.flixbus.fr), [www.ouibus.com](http://www.ouibus.com), [www.eurolines.fr/isilines](http://www.eurolines.fr/isilines)

### From Lyon:



**By Train:** From Lyon Part-Dieu, around 2 hrs. 30, €35 on average. **Booking:**

**Booking:** [www.sncf.com/fr/itineraire-reservation/reservation-billets](http://www.sncf.com/fr/itineraire-reservation/reservation-billets)



**By Bus:** From Lyon Perrache, around 2 hrs. travel time, from €5; From Lyon St Exupéry Airport, around 3 hrs. travel time, €30 on average.

**Booking:** [www.flixbus.fr](http://www.flixbus.fr), [www.ouibus.com](http://www.ouibus.com), [www.eurolines.fr/isilines](http://www.eurolines.fr/isilines)

### Getting to the City Centre:

From the Airport (CFE- Clermont-Ferrand/Aulnat) :



**By Bus:** Line 20 direction Gerzat Champfleuri to Musée d'Art Roger Quilliot, then take tram Line A direction Pardieu Gare, around 40 minutes travel time.



**By Train:** From the Aulnat-Aéroport station, 5 minutes on foot from the airport, 10 minutes travel time to reach the Clermont train station, ticket costs €2. Timetable available at: [www.sncf.com/fr](http://www.sncf.com/fr)

### **From the Train Station**



**By Bus:** Buses departing from the SNCF train station: B, 3, 4, 8, 28, 35, 36.

### **From the Bus Station 'Les Salins'**



**By Bus:** Routes departing from the Maison de la Culture stop A, 4, 8, 13



The public transportation network in Clermont-Ferrand is called **T2C**.

1 ticket – €1.60 (valid for 1 hr 10 on all of the network)

Timetable and stops: [www.t2c.fr](http://www.t2c.fr)

Network map: [www.t2c.fr/plans-du-reseau](http://www.t2c.fr/plans-du-reseau)

## **Student Welcome Service at the Station or in the Airport**

By contacting the Worldtop ESN association, students can arrange to be met and accompanied to their accommodation. Please contact the association by email at [contact@worldtop.fr](mailto:contact@worldtop.fr) as soon as you have finalized your travel arrangements. Remember that you must give your full name, date and time of arrival and telephone number and inform them how you will arrive. This will enable a volunteer from the association to meet you and help you take your first steps in town.



## **Step 7 : Booking Temporary Housing**

### **Clermont-Ferrand Tourist Office:**

[www.clermontauvergnetworktourisme.com/nos-hebergements/](http://www.clermontauvergnetworktourisme.com/nos-hebergements/)



To open a French bank account, you must prove that you have a fixed address in France. Temporary housing does not always work as proof of a fixed address.



## Step 8 : Checklist and Advice

### **DON'T FORGET!**

#### **For all students:**

- Identity card (European citizens) or passport
- Health and immunization records (if available).
- Original long form birth certificate, including filiation, accompanied by a French translation (see the Good-to-know section below).
- Letter of admission to the French institution (the original if available).
- Driver's license, if you want to drive a vehicle in France.
- Electrical plug adapter, if required.

#### **For European (EU/EEA) and Swiss citizens:**

- European Health Insurance Card (EHIC) valid for the whole duration of your stay in France.

#### **For stays shorter than 3 months:**

- Certificate of health and repatriation insurance covering the whole duration of your stay.



All documents written in a language other than French (birth certificate, driver's license, etc.) must be translated by an accredited translator. If you would like to have these documents translated before your departure, consult the French embassy or consulate in your home country in order to certify or obtain an apostille for your translated documents.

Also, remember to keep an electronic copy of your identity documents (passport, visa, birth certificate).





# On arrival



## Step 9 : Getting an Internet Connection

**You will find many places available to connect to Wifi on your arrival:**

In airports, cafés and public areas: Jardin Lecoq, place de Jaude, place de la Victoire, place du 1<sup>er</sup> Mai.

At the Espace d'Accueil Étudiants (CROUS) : 30, rue Étienne Dolet.



**Free Access to Computers:** (available once your enrollement is completed)

- Espace d'Accueil Étudiants, CROUS
- MVE (Maison de la Vie Étudiante) : Campus des Cégeaux
- University libraries: <http://bu.uca.fr/>
- Library at the École supérieure d'Art
- Municipal libraries: [www.bibliotheques-clermont-metropole.eu/page/etablissements-reseau-de-lecture-de-clermont-communaute-0](http://www.bibliotheques-clermont-metropole.eu/page/etablissements-reseau-de-lecture-de-clermont-communaute-0)



Internet access is also available by connecting your cell phone to the 4G network. However, remember that roaming charges may apply if you are using a mobile phone plan from your home country! Mobile phone plans in France all include an Internet connection. You will find plans with almost unlimited access for around €20 per month.

### **Printing and Copying:**

- Espace d'Accueil Étudiants (with the IZLY card)
- 2B REPRO, 6, boul. Léon Malfreyt
- COREP, 18, boul. Lafayette, [clermont@corep.fr](mailto:clermont@corep.fr)
- Helio2000, 83, boul. Jean Jaurès
- Repro Service 63, 9, av. Albert et Elisabeth



## **Step 10 : Public Transport**



### **Bus and Tram:**

The public transport network in Clermont-Ferrand is called T2C.

You can buy tickets on the bus (single tickets only), or from vending machines at tram stops, from newsagents or at the T2C Ticket Agency: 24, boul. Charles de Gaulle.

To get a pass, go to the T2C Ticket Agency with a passport-size photo, your identity card, proof of address and a €2 administrative fee. Information: [info@t2c.fr](mailto:info@t2c.fr)



1 ticket : €1.60 (valid for 1 hr 10 on all of the network)

10 tickets : €14.40

Monthly pass -26 years: €27

Timetable and stops: [www.t2c.fr](http://www.t2c.fr)

Network map: [www.t2c.fr/plans-du-reseau](http://www.t2c.fr/plans-du-reseau)

You may be eligible for financial aid to pay for public transportation costs: You can apply for this at the Espace d'Accueil Étudiants from October to February: consult the CROUS website : [www.crous-clermont.fr](http://www.crous-clermont.fr) and go to the "Espace d'Accueil Étudiants" section.



### **Bicycle:**

Bicycles are available at the self-service C.vélo bicycle stations across the city.

**For regular use:** Bicycle pass and 1<sup>st</sup> half-hour free, €1 for every additional half-hour.

**For occasional use:** €2 for a 1 day pass or €7 for 7 days

**Information:** [www.c-velo.fr](http://www.c-velo.fr)

28, av. de l'Union Soviétique

04 73 92 65 08



## **Step 11 : Accommodation**

### **Finding A Place to Live**

Regularly check online advertisements, visit real estate agencies and ask other students for advice.

More units may come available in the CROUS residences from November.

<https://trouverunlogement.lescrous.fr>

[www.info-jeunes.net](http://www.info-jeunes.net),

[www.logement-jeunes.unhaj.org](http://www.logement-jeunes.unhaj.org)

[www.lokaviz.fr](http://www.lokaviz.fr)



Find out useful information about renting in France (research, visits, inventory of fixtures, rental contract, removals, assistance, formalities...):

[www.welcometofrance.com/en/fiche/housing](http://www.welcometofrance.com/en/fiche/housing)

## Insuring Your Accommodation

All rental units must be insured against rental risks (fire, water damage, etc.)

However, you should be aware that this insurance does not necessarily cover everything inside your unit (in case of a burglary, for instance). To cover such cases, you should take out a multi-risk home insurance policy (remember to keep receipts for your possessions).

Banks, student health care plans and insurance companies all offer rental and multi-risk liability insurance policies: [www.smerra.fr](http://www.smerra.fr), [www.lmde.fr](http://www.lmde.fr), etc.

## Utility Contracts : Water, Electricity, Gas, Internet and Mobile Phone

When you move into your accommodation, you will have to create accounts and sign contracts for the water and electricity supplies, even if the unit already has water and electricity.

If you are staying in university housing, you may be able to skip these steps, as water, electricity and Internet access are often included in the rent.



## Step 12 : Getting Liability Insurance

Along with health insurance and rental risks, this is the third type of compulsory insurance in France. It covers any harm that you may inadvertently cause to others. You must show proof of this insurance to finalize your enrollment at the institution of higher education. Banks, student health plans (LMDE or SMERRA) and insurance companies all offer liability insurance contracts. **It is often included in rental insurance policies!**



## Step 13 : Finalizing Your Enrollment

On arrival in France, you must confirm your enrollment with the registrar of your institution to obtain your student card. At this time, you will also pay any outstanding enrollment fees as well as the student and campus life contribution fee (<https://cvec.etudiant.gouv.fr/>). Please refer to the instructions given in your admission letter for information on the procedure and the list of documents to bring.

The next step is to enroll in your study program (choice of courses, options, exam schedule). This should be done directly with your UFR (Unité de Formation et de Recherche : Training and Research Unit) or with your school.



## Step 14 : Opening a Bank Account

Choose a bank and arrange a meeting with an advisor. Prepare your documents.

Typically, you will need to bring :

- Identification (passport with visa).
- Recent proof of address with your name clearly indicated (lease or rental contract, university residence contract, rent receipt, electricity bill, etc.).
- Student card.



While it is usually free to open a bank account, some services require payment (bank card, money transfers, overdraft approval, etc.).

**Remember to compare bank offers and be informed!**







## Step 15 : Validating Your Visa

As soon as you arrive in France, you must validate your visa. The process is entirely digital: you can do everything remotely, at home, on your computer. **You MUST validate your visa within 3 months of arriving in France at the very latest.**

**You must validate your VLS-TS online:**

**<https://administration-etrangers-en-france.interieur.gouv.fr>**

If your application is complete, you must pay a residence tax (using a revenue stamp available online). **You will then receive an e-mail with the certificate of validity for your visa. This must be kept safe.** In conjunction with this certificate, your visa is a valid residence permit.



OFII - Office Français de l'Immigration et de l'Intégration  
1, rue d'Assas, 63000 Clermont-Ferrand  
04 73 98 61 36

If you have any questions:  
08 06 00 16 20 or [dgef-support@interieur.gouv.fr](mailto:dgef-support@interieur.gouv.fr)



## Step 16 : Requesting Your First Residence Permit

This process only concerns:

- students with a C-Concours visa who have passed their entrance exam and wish to remain in France in order to further their studies,
- students with a visa stating “carte de séjour à solliciter dans les deux mois suivant l'arrivée” (i.e. request a residence card within two months of arrival),
- minors who have reached the age of civil majority.

On arrival in France you can contact the Espace d'Accueil Étudiants for guidance with this procedure: [www.crous-clermont.fr](http://www.crous-clermont.fr), then “Espace d'Accueil Étudiants” section.



## Step 17 : Renewing Your Residence Permit

If your studies last for more than one year, you will be required to renew your residence permit 2 months before its expiry.

If your visa ends during the summer, you will first have to request a “récépissé d’été”. This is a temporary document that extends your VTS visa during the summer so that you can renew your visa for the new academic year in September.

**For more information concerning residence permit renewals, refer to the Espace d’Accueil Étudiants: CROUS, 30, rue Étienne Dolet, [www.crous-clermont.fr](http://www.crous-clermont.fr), then “Espace d’Accueil Étudiants” section.**





## Step 18 : Registering for Health Insurance

**European (EU/EEA) or Swiss citizens:** If you have a European Health Insurance card (EHIC or CEAM in French) that is valid for the whole university year, you do not need to register for health insurance with the French Social Security system. You can send requests for reimbursement directly to the international relations service of the local CPAM office, attaching a photocopy of your EHIC.

**Other Nationalities:** Register online: [www.etudiant-etranger.ameli.fr](http://www.etudiant-etranger.ameli.fr)

Documents to attach to your application in electronic format:

- Passport
- Visa and OFII certificate
- Birth certificate
- Proof of enrollment (school certificate)
- RIB (relevé d'identité bancaire) with your French bank account details.



### Further Information:

CPAM (Caisse Primaire d'Assurance Maladie)  
du Puy-de-Dôme

46, rue du Clos Four, 63000 Clermont-Ferrand  
08 11 70 36 46

Hours: 8:00 am to 5:00 pm

### Point d'accueil Améli

2, rue Tourette Maison de Services  
Au Public, 63100 Clermont-Ferrand

Hours: 9:00 am to 12:15 pm & 1:30 pm to 5:15 pm

### Top-up Health Insurance (optional)

The state health insurance regime does not cover all medical costs. For better coverage, you can register for top-up health insurance.

While this is certainly recommended, it is not obligatory. Take a moment to consider the various offers.

**Student health care plans:** [www.smerra.fr](http://www.smerra.fr) & [www.lmde.fr](http://www.lmde.fr)

**Health care guide :** <http://inpes.santepubliquefrance.fr>



All students registered with institutions affiliated with the Université Clermont Auvergne and its associates can consult a medical practitioner (general practice and certain specialists) at the **Service de Santé Universitaire, building B, 25, rue Étienne Dolet**, <https://sante.clermont-universite.fr/> throughout the academic year, free of charge.



## Step 19 : Asking for Housing Aid

For any stay longer than 3 months, students can apply for a housing aid (known as ‘allocation’) paid by the CAF (Family Allowance Fund).

This allowance is calculated according to the type of housing, rent, income and the student’s personal status.

All requests may be made online on CAF website: [www.caf.fr](http://www.caf.fr)

Follow the CAF guide, which details the whole process of applying for student housing aid. You can then track your application using the CAF smartphone app.

If the request is accepted, a monthly allowance will be paid starting on the 2<sup>nd</sup> month of residence.

### CAF of Puy-de-Dôme

Cité administrative,  
rue Pélissier, 63000 Clermont-Ferrand  
08 10 25 63 10

Hours: 8:30 am to 4:30 pm (on appointment)



#### Good to know

If you have a visa that states “dispense temporaire de carte de séjour” (i.e. Temporary exemption from residence permit), you do not qualify for housing aid.



## Step 20 : Learning French at Fleura (French language center)

Courses are given throughout the academic year. There are several programs, according to your needs.

**Individuals from overseas, whether they are enrolled at an institution of higher education or not, have several possibilities to attend courses:**

- **Daytime Courses:** for individuals with time to take lessons during the daytime (4 hrs. minimum per week).
- **Evening Courses:** for individuals whose activities (professional, academic) do not allow them to take daytime lessons (50 hrs. course with 4 hrs./week).

**You would like to obtain an internationally recognized language certificate:**

Whether or not you take lessons at the Fleura Language Center, you can take a DELF - DALF certificate exam (€90 to €130 depending on the level). There are also preparatory courses for a fee of €55 or €88 depending on the level.

**You would like to take a diploma course/You would like to pursue studies at a French university:**

The Diplôme Universitaire d'Études Françaises (DUEF levels A1, A2, B1, B2, C1) is intended for overseas students who wish to continue their university-level studies in France. Depending on the level of DUEF, the program may be between 222 and 260 course hours per semester. The fee is €1500 per semester.

The Diplôme Universitaire de Langue Française et de Spécialité (DULFS), is intended for overseas students with a minimum B1 level who wish to integrate a program at UCA. Depending on the specialization, the program may be between 500 and 540 course hours per year for a fee of €4500 or €5000 per annum.



For more information and to consult the fees, visit the Centre Fleura's website: [www.uca.fr/international/centre-fleura/](http://www.uca.fr/international/centre-fleura/)

Centre FLEURA

34, avenue Carnot, 63000 Clermont-Ferrand

[centre-fleura@uca.fr](mailto:centre-fleura@uca.fr)



## Step 21 : Guidance during Your Studies

### **L'Onisep :**

The Onisep (a state organisation) provides information about training and jobs.

20, boulevard Aristide-Briand (Chamalières)

04 73 43 62 62 - [www.onisep.fr/clermont](http://www.onisep.fr/clermont)

[droclermont@onisep.fr](mailto:droclermont@onisep.fr)

### **Centre d'Information et d'Orientation (CIO) :**

The CIO provides documentation and personalised career support. .

39, rue du Pont Saint-Jacques (Clermont-Ferrand)

04 73 17 04 10 - [www.ac-clermont.fr/cio/clermont-](http://www.ac-clermont.fr/cio/clermont-ferrand/presentation/qui-sommes-nous/nos-missions/)

[ferrand/presentation/qui-sommes-nous/nos-missions/](http://www.ac-clermont.fr/cio/clermont-ferrand/presentation/qui-sommes-nous/nos-missions/)

[cio.clermont-ferrand@ac-clermont.fr](mailto:cio.clermont-ferrand@ac-clermont.fr)

### **La Fabrique :**

La Fabrique provides information, advice and careers guidance for students enrolled at the UCA. It holds several events dedicated to career, orientation and reorientation (workshops, forums...).

04 73 40 62 70 - [www.lafabrique.uca.fr](http://www.lafabrique.uca.fr)

[lafabrique.df@uca.fr](mailto:lafabrique.df@uca.fr)

### **Réopass :**

Mentoring service to help you with educational reorientation if required.

[reopass@uca.fr](mailto:reopass@uca.fr)



## Step 22 : CAMPUS Catering

### **Crous Clermont Auvergne :**

7 University restaurants (€3.30 a full meal - price list 2019/2020), 9 cafeterias, 9 kiosks (take-away sales).

CROUS offers subsidies restaurants close to your places of study in Clermont-Ferrand, Aubière, Aurillac and Montluçon. Simple and quick payment with IZLY (izly.fr).

**More information:** [www.crous-clermont.fr](http://www.crous-clermont.fr)



## Step 23 : Your Contacts

### **Your Institution**

**Université Clermont Auvergne (UCA) :** [www.uca.fr](http://www.uca.fr)  
[accueil-international@uca.fr](mailto:accueil-international@uca.fr)

**SIGMA Clermont :** [www.sigma-clermont.fr/fr](http://www.sigma-clermont.fr/fr)  
[incoming@sigma-clermont.fr](mailto:incoming@sigma-clermont.fr)

**ESC Clermont :** [www.esc-clermont.fr](http://www.esc-clermont.fr)  
[international@esc-clermont.fr](mailto:international@esc-clermont.fr)

**VetAgroSup :** [www.vetagro-sup.fr](http://www.vetagro-sup.fr)  
[international@vetagro-sup.fr](mailto:international@vetagro-sup.fr)

**ENSA (École d'architecture) :** [www.clermont-fd.archi.fr](http://www.clermont-fd.archi.fr)  
[iro@clermont-fd.archi.fr](mailto:iro@clermont-fd.archi.fr)

**ESACM (École d'art) :** [www.esacm.fr](http://www.esacm.fr)  
[ri@esacm.fr](mailto:ri@esacm.fr)

### **Espace d'Accueil Étudiants (Student Welcome Center)**

**CROUS**

30, rue Étienne Dolet 63000 Clermont-Ferrand

**Open from late August - late December:** every day  
from 10:00 am to 7:00 pm

**January - mid-July :** Mondays, Tuesdays, Thursdays  
from 9:00 am to 5:00 pm.

[www.crous-clermont.fr](http://www.crous-clermont.fr) then Espace d'Accueil Étudiants  
section

[espace.accueil.etudiant@crous-clermont.fr](mailto:espace.accueil.etudiant@crous-clermont.fr)



## **University Services:**

### **SUC (Cultural service):**

<http://culture.clermont-universite.fr>

### **SUAPS (Physical Activity and Sport service):**

<https://suaps.uca.fr>

### **SSU (University Health Center):**

<https://sante.clermont-universite.fr>

### **SUH (University Disability Service):**

<http://handicap.clermont-universite.fr>

### **La Fabrique (Information and orientation center):**

information on studies and training

[www.lafabrique.uca.fr](http://www.lafabrique.uca.fr) - 04 73 40 62 70 - [lafabrique.df@uca.fr](mailto:lafabrique.df@uca.fr)

**DVU (Campus Life Management):** Culture, associations, special cases, student initiatives, etc.

04 73 17 72 25 - [dvu@uca.fr](mailto:dvu@uca.fr)

**BVE (Student Life Office):** Administrative procedures, social and student events, etc.

Gergovia Site : 04 73 34 66 07

Campus des Cézeaux : 04 73 40 51 99 - [bve@uca.fr](mailto:bve@uca.fr)

[www.uca.fr/campus/vie-pratique/lieux-d-information-espaces-de-travail/bureau-de-la-vie-etudiante](http://www.uca.fr/campus/vie-pratique/lieux-d-information-espaces-de-travail/bureau-de-la-vie-etudiante)

## **CROUS CLERMONT AUVERGNE:**

- **Scholarship and Housing Department (Student Social Services)**

30, rue Étienne Dolet (Clermont-Ferrand)

- **Scholarship**

contact form on:

[www.messervices.etudiant.gouv.fr](http://www.messervices.etudiant.gouv.fr) or 04 20 73 34 20



- **Accommodation**

logement@crous-clermont.fr

- **Social Service**

25, rue Étienne Dolet (Clermont-Ferrand)

04 73 34 44 13 - service-social@crous-clermont.fr

- **Cultural service**

25, rue Étienne Dolet (Clermont-Ferrand)

04 73 34 44 16 - culture@crous-clermont.fr

## **City of Clermont Ferrand :**

[www.clermont-ferrand.fr](http://www.clermont-ferrand.fr)

### **Student Associations**

#### **WORLDTOP ESN (Erasmus Student Network)**

2, rue Saint Genès (Clermont-Ferrand)

contact@worldtop.fr <http://worldtop.ixesn.fr/>

#### **LIEU'TOPIE (Student Cultural and Solidarity Association)**

rue Kessler (Clermont-Ferrand)

[www.facebook.com/LieUtopie/](http://www.facebook.com/LieUtopie/)

#### **ÉSOPE (Solidarity Grocery)**

67, boul. Côte-Blatin (Clermont-Ferrand)

07 66 33 57 20 - [contact@esope63.fr](mailto:contact@esope63.fr)

[www.facebook.com/Esope63000/](http://www.facebook.com/Esope63000/)

#### **CINEFAC Université Clermont Auvergne - UFR LCSH**

salle 32 B au 29, boul. Gergovia (Clermont-Ferrand)

<http://cinefac.o2switch.net/>

#### **DOCT AUVERGNE**

7, av. Blaise Pascal (Aubière) [contact@doctauvergne.fr](mailto:contact@doctauvergne.fr)

#### **EUROPEAN STUDENT ALL TOGETHER**

34, av. Carnot (Clermont-Ferrand)

<https://fr-fr.facebook.com/ESATCLERMONT/>

#### **JEUNES EUROPÉENS AUVERGNE**

Maison des associations : 2, boul. Trudaine

(Clermont-Ferrand) [auvergne@jeunes-europeens.org](mailto:auvergne@jeunes-europeens.org)

[www.jeunes-europeens.org/-auvergne-](http://www.jeunes-europeens.org/-auvergne-)

#### **ANELMA (Mayotte Student Association)**

94, boul. Lafayette (Clermont-Ferrand)

[www.facebook.com/Aelma63/](http://www.facebook.com/Aelma63/)

#### **CONFUCIUS INSTITUTE of Clermont-Ferrand Auvergne**

40, av. de Grande-Bretagne (Clermont-Ferrand)

04 73 14 11 27 - [www.confucius-clermont-ferrand.org](http://www.confucius-clermont-ferrand.org)

**ACECCF (Chinese Student and Researcher Association of Clermont-Ferrand)**

M. Ling Bing au 1, allée du Bousset (Clermont-Ferrand)  
06 98 98 47 35

[www.facebook.com/AssociationDesChercheursEtDesElevesChinoisdeCF/](http://www.facebook.com/AssociationDesChercheursEtDesElevesChinoisdeCF/)      [aceccf@gmail.com](mailto:aceccf@gmail.com)

**ASC (Senegalese Association of Clermont-Ferrand)**

25, av. de l'Union Soviétique (Clermont-Ferrand)

[www.facebook.com/assossenegclrmfd](http://www.facebook.com/assossenegclrmfd)

[www.asso-senegalclermont.jimdo.com](http://www.asso-senegalclermont.jimdo.com)

**ACEAC (Cameroonian Student and Alumni Association of Clermont-Ferrand)**

4, rue Gerbert (Clermont-Ferrand)

[infos@aceac.org](mailto:infos@aceac.org)

[www.facebook.com/etudiantsetanciensetudiantsdeclermontferrand/](http://www.facebook.com/etudiantsetanciensetudiantsdeclermontferrand/)

**ASBERA (Beninese Student and Auvergne Resident Association)**

17, rue Pourcher (Clermont-Ferrand)

<https://www.facebook.com/pages/Asbera-Auvergne-les-B%C3%A9ninois-de-ClermontFerrand/255311781314995>

[asbera.auvergne@gmail.com](mailto:asbera.auvergne@gmail.com)

**AEH (Haitian Student Association)**

28, rue Jeanne d'Arc (Clermont-Ferrand)

**AFRIC Avenir**

65, boul. François Mitterrand (Clermont-Ferrand)

[assoafricavenir@gmail.com](mailto:assoafricavenir@gmail.com), <http://africavenir.free.fr>

**AVENIDA SAUDADE**

34, av. Carnot (Clermont-Ferrand)

[avenidasaudade@gmail.com](mailto:avenidasaudade@gmail.com),

[sites.google.com/site/avenidasaudade/home](http://sites.google.com/site/avenidasaudade/home)

**ATENEO IBERO AMERICANO**

34, av. Carnot (Clermont-Ferrand)

[club-ateneo@hotmail.fr](mailto:club-ateneo@hotmail.fr)

**CLUB FRANCO-ALLEMAND**

34, av. Carnot (Clermont-Ferrand)

[www.facebook.com/club.franco.allemand/](http://www.facebook.com/club.franco.allemand/)

**CLUB D'ANGLAIS D'AUVERGNE**

34, av. Carnot (Clermont-Ferrand)

**GUINÉE 63 (Guinean Student Association)**

Bâtiment C, 25, rue Étienne Dolet (Clermont-Ferrand)





